

Frequently Asked Questions:

1. Can my spouse or children use the clinic?

Not at this time. We hope to be able to add services for spouse and children at a later date.

2. What is covered in the payment?

The clinic visit and limited lab work and injections that were included in the contract. Additional lab fees that may be ordered will be the responsibility of the employee to pay through payroll deduction. The employee will have that information on the payroll deduction form before they leave the clinic so they know the *exact* amount of the visit.

3. Do the payments go toward my deductible if I am on the Health Insurance Plan?

No, payments for the health clinic do not go toward your deductible or out of pocket expense.

4. Do I have to go to the CRMC clinic?

No, participation is voluntary.

5. Do I have to clock out to go to the CRMC clinic?

Yes, clinic visits will be treated as any other doctor appointment.



Employee Health Clinic

***Affordable and Convenient medical
care for our employees.***

Located on first floor of the Cookeville Regional
Professional Office Building
Suite 101, 1 Medical Center Boulevard
Cookeville, TN 38501

Hours of Operation.

Monday – Friday 7 a.m. – 4 p.m.
Closed for lunch 12:00 p.m. – 1:00 p.m.

**Beginning Tuesday,
February 1, 2011,
City of Cookeville
employees will have the
opportunity
to participate in the
Cookeville Regional
Employee Health Clinic!**



**Employees will be required to present
a new city ID that includes your
employee ID number.**

**If you have not had an ID issued in 2011,
please contact Human Resources at Ext. 281**

Features include:

Sick and Urgent Care — Examples: sprains & strains, injuries requiring minimal suturing, illnesses related to common cold, flu, allergies, strep throat, urinary tract infections and other common conditions.

Visits will include some generic prescription medications, common labs, and any injections prescribed at the visit.

Walk-ins are welcome, but appointments are strongly recommended to avoid long waiting times.

Call 783-5721 to schedule an appointment.

**No walk-ins will be treated after 3:30 p.m. **

Please Note. Additional fees associated with lab work ordered by the clinic will be the responsibility of the employee through payroll deduction.

Chronic pain management services ***will not*** be offered thru the clinic.

CONVENIENT PAYROLL DEDUCTION FOR YOUR VISIT!

Upon arrival at the clinic, you will be asked to complete an Employee Health Clinic Payroll Deduction Agreement. This will be submitted to our payroll department for your deduction.

Important notice!

Charges will be deducted during the payroll period *immediately following* your visit(s).

CONVENIENT PARKING

Reserved Employee Health Clinic parking is located at the lot on the corner of 4th and Cedar Street.

Charges for visits are as follows:

\$20.00 per visit

for an employee who is eligible for and participates in the city health insurance program

This fee **does not apply toward the yearly insurance deductible**

\$50.00 per visit

for an employee who is not eligible and does not participate in the city health insurance program